

Quality Indicators

Reporting of learner engagement and employer satisfaction quality indicator

About this form

This form is to be completed by registered training organisations (RTO) as part of their obligations to report data on quality indicators in relation to learner engagement and employer satisfaction.

Please return this completed form to:

Email: vet.qi@edumail.vic.gov.au

Subject: Quality Indicators

RTO details			
RTO trading or legal name	Laverton Community Integrated Services Inc Trading as Laverton Community Education Centre		
RTO number	6408		
Contact name	Bill Daly		
Telephone	(03) 9369 2726	Mobile	0431 075 534
Date	05/06/2023		

Summary of Survey Responses		
Learner and Employer Responses	Learners	Employers
Total number of responses distributed	86	0
Total number of surveys received	54	0
Response rate (per cent)	62.79%	

Privacy statement

All information collected in this form is required by State or Commonwealth legislation and associated regulatory frameworks.

The VRQA will only use this information in relation to its powers and functions under the *Education and Training Reform Act 2006*. To read the VRQA's full privacy statement, see:

- [Privacy statement](#)

You are able to request access to personal information that we hold about you and request that it be corrected.

Summary of continuous improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement

The responses received were analysed. Although the results were very positive for all questions, we have identified the below areas for possible improvements :-

1. Practical Placement workbook to be reviewed to make it more user friendly.
2. Look into some alternative venues for the course delivery

Please indicate the main ways that employer satisfaction data has been used for continuous improvement

N/A

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason

Laverton Community Education centre does not deliver any traineeships or apprenticeships.

Declaration

RTO details

RTO Name	Laverton Community Integrated Services Inc Trading as Laverton Community Education Centre
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I confirm that the above RTO:

- has collected, analysed and retained quality indicator data
- has acted on data for the continuous improvement of training and assessment and client services
- has retained Quality Indicator data as evidence of compliance.

Name of Principal Executive Officer (PEO)

Full name	<i>MICHAEL STEPHAN PERNAR</i> Michael Pernar
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Date	<i>16</i> 06 / 2023
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Signature	
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