

Quality Indicators

Reporting of learner engagement and employer satisfaction quality indicator

About this form

This form is to be completed by registered training organisations (RTO) as part of their obligations to report data on quality indicators in relation to learner engagement and employer satisfaction.

Please return this completed form to:

Email: vet.qi@edumail.vic.gov.au

Subject: Quality Indicators

RTO details			
RTO trading or legal name	Laverton Community Integrated Services Inc. Trading as Laverton Community Education Centre		
RTO number	6408		
Contact name	Bill Daly		
Telephone	(03) 9369 2726	Mobile	0431 075 534
Date	24/05/2022		

Summary of Survey Responses		
Learner and Employer Responses	Learners	Employers
Total number of responses distributed	62	
Total number of surveys received	38	
Response rate (per cent)	61.3%	

Privacy statement

All information collected in this form is required by State or Commonwealth legislation and associated regulatory frameworks.

The VRQA will only use this information in relation to its powers and functions under the *Education and Training Reform Act 2006*. To read the VRQA's full privacy statement, see:

- [Privacy statement](#)

You are able to request access to personal information that we hold about you and request that it be corrected.

Summary of continuous improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement

Response data was analysed. Although the results were overwhelmingly positive for all questions we identified the following areas for further investigation and possible improvements:

- 1. Ensuring students are clear about standards expected*
- 2. Seek further feedback from students on clarity of information and questions in learning and assessment resources*

The results will be further examined in team meetings and formal course reviews.

Please indicate the main ways that employer satisfaction data has been used for continuous improvement

N/A

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason

Laverton Community Education Centre does not deliver any traineeships or apprenticeships

Declaration

RTO details

<i>RTO Name</i>	Laverton Community Integrated Services Inc. Trading as Laverton Community Education Centre
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I confirm that the above RTO:

- has collected, analysed and retained quality indicator data*
- has acted on data for the continuous improvement of training and assessment and client services*
- has retained Quality Indicator data as evidence of compliance.*

Name of Principal Executive Officer (PEO)

<i>Full name:</i>	<i>Michael Pernar</i>
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<i>Date:</i>	<i>27/05/2022_</i>
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<i>Signature</i>	
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